



TubAndTile@gmail.com

Tub Tile & Tops 5-Year Warranty

(615) 469-0756

Warranty for residential properties: Tub Tile & Tops offers a limited **5-year warranty** against peeling or failure of adhesion of the coating for residential properties. This warranty is valid unless otherwise stated on the invoice. In the event of any failure covered by this warranty, Tub Tile & Tops, at its discretion, will repair the failed area or refinish the entire surface, free of cost.

This warranty will be voided for the following conditions:

- The use of non-slip suction cup mats or stickers
- The use of abrasive pads and cleaners, bleach or cleaners containing bleach, and other unauthorized chemicals
- Staining or discoloring from bleach and hair or fabric dyes
- Excessive soap scum or extreme failure to clean regularly
- Damage or chips caused by sharp or heavy falling objects, as well as cleaning or storage of household or sports equipment, or any other type of misuse
- Leaking or dripping plumbing
- Damage caused by erosion or rust, particularly pre-existing rust near the drain
- Countertops and vanities should be protected from high-heat objects such as hot pots and pans, curling irons, etc.

The first week after refinishing: After the refinishing process is complete, you must wait 4 hours before using the tub to allow the surface to fully cure. For the first 7 days after resurfacing, refrain from cleaning the tub with any type of cleaning product or solution, as this can affect the curing process. You may notice some slight areas of roughness that was caused by dust particles during the refinishing process. Don't worry, as this roughness will subside after normal use and cleaning of the tub.

Cleaning Supplies and Instructions: Use only non-abrasive cleaners and non-abrasive scrubbing pads. Do not use bleach or products containing bleach. Stay away from powders or soft scrub gels, as they can deteriorate and dull the surface (e.g. Comet, Ajax, Soft Scrub). Products that are oil or wax-based, such as Pinesol, can leave a waxy residue or dull your finish as well. **Liquid cleaners and soft cloths or sponges are best. We suggest these products: Blue Scotch-Brite (non-scratch) pads; Zep- Shower, Tub, and Tile Cleaner; 409; Lysol Tub & Tile cleaner; Scrubbing Bubbles; or a DIY mixture of vinegar & water.** Using a detachable showerhead to rinse down shower after each use is an easy way to keep the tub clean in-between cleanings.

Fiberglass Repairs: We offer a 2-year warranty on all fiberglass repairs.

Commercial and Rental Property Warranty: We offer a 2-year limited warranty on all commercial and rental properties. Landlords/Owners are responsible for informing tenants of proper care and maintenance for all services. Please print a copy of this warranty for their reference. Also, the **Slip-Resistant Coating is recommended for all commercial and rental properties**, and in some cases, may be required. This surface can prolong the life of your tub, and is ideal for high-use areas.

***Disclaimer:** If rust is around the drain, it is suggested that the drain be removed & replaced at the owner's expense, prior to the time of service. This ensures a new seal and can help prevent rust from forming or reemerging, as well as helping to prevent damage from leaking fixtures. Tub, Tile, & Tops does not provide the drain removal service.